

THURSTON

SINCE 1903

Silver Plan

410 Rubber Avenue
Naugatuck, CT 06770
(203) 729-5274
www.thurstonoil.com

The Silver Plan covers many things that can go wrong with your heating system, and it includes an annual tune-up to increase your system's performance and longevity!

D. Thurston's Sons, Inc. will repair or replace, during the life of this agreement, at no extra charge to our customer, all parts included in this agreement, which may become defective due to normal use or wear and tear.

- **annual tune-up**
- **substantial parts-and-labor coverage**
- **priority 24-hour emergency service**

controls

- cad cell control
- circulator control
- draft regulator
- emergency switch
- high limit control
- low limit control
- primary control
- stack control
- thermostat (manual)

furnace systems

- air diffuser
- air filter
- air regulator
- air stat
- blower belt
- blower motor (up to 1/3 hp)
- fan control
- limit control

fuel supply parts

- fill cap
- fibromatic valve
- fuel filter cartridge
- fuel filter complete
- fuel pump
- fuel pump bleeder
- fuel pump seal
- fuel pump strainer
- vent cap

oil burner parts

- burner coupling
- burner fan
- burner flange gasket
- burner motor
- buss bar
- cad cell assembly
- cad cell eye
- delayed oil valve
- delayed oil valve coil
- electrodes
- flare fittings
- ignition transformer
- ignition wiring
- low voltage wiring (exposed)
- nozzle
- nozzle adapter
- nozzle line
- solenoid valve

annual tune-up

Your annual tune-up will be performed once during the service agreement term during regular working hours. Tune-ups are performed from Feb. 15 through Sept. 30 only, although the best time to get your tune-up is from April through June.

It is the customer's responsibility to schedule the tune-up.

The annual tune-up includes the following:

- test and adjust oil burner for maximum efficiency, using combustion testing equipment
- inspect combustion chamber
- clean and check electrodes and nozzle assembly
- replace all filters, strainers and nozzles, as necessary
- oil all motors on burner, fans and circulators
- check all safety and operating controls
- vacuum clean furnace and flue pipe, including chimney base (where accessible), as necessary

Place
Stamp
Here

**D. THURSTON'S SONS, INC.
410 RUBBER AVENUE
NAUGATUCK, CT 06770**

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410 RUBBER AVENUE
NAUGATUCK, CT 06770**

**COMPLETE AND
MAIL IN TODAY**

or Call for More Information

Phone: 203.729.5274

Fax: 203.723.0338

or visit our website

www.thurstonoil.com

Terms & Conditions

1. We reserve the right to inspect and approve the equipment covered before accepting the service plan. Initial repairs required to put system in an acceptable condition are not covered. All plans will automatically renew from year to year unless terminated by either party giving 30 days' written notice. Service under any plan will be suspended if customer's oil or service charges are not paid when due.
2. If customer permits any persons other than D. Thurston Sons, Inc. employees to render service to the equipment, except as instructed by us, the plan is void.
3. Plans include only the repair and replacement of parts specially listed herein, which are defective due to ordinary wear. They do not cover any service or repairs to the entire boiler or burner, heat exchangers, jackets, water heaters or any part not specified in the plan.
4. We do not guarantee the availability of any repair or replacement parts. We are not responsible for replacement parts that are obsolete or not obtainable.
5. Customer agrees to purchase all fuel requirements from D. Thurston Sons, Inc. using our automatic delivery service; otherwise, the contract is voided and no refund is due. A yearly minimum usage of 600 gallons is required or service will be billed at prevailing rates.
6. We shall not be liable for any loss, damage or injury arising from the services performed or parts supplied under this agreement unless loss, damage or injury is caused directly and solely by our own negligence.
7. We shall not be liable for any loss, damage or injury which results directly or indirectly from the condition of customer's chimney, oil tank or equipment not covered by this agreement, or which results from an unoccupied home.
8. This agreement covers only labor and/or parts required directly on the oil burner, equipment, controls and specified other parts that are a part of the heating system. Service, labor and parts required as the result of abnormal conditions, such as war, fire, floods, hurricanes, strikes or other acts of God; failure of customer to properly maintain the heating and domestic hot water heating systems; power interruptions; blown fuses or circuit breakers; water damage; "frozen" oil lines; thermostat not calling for heat; switches in the "off" position; failure of customer to maintain sufficient oil level in the tank; or service calls resulting from faulty carbon monoxide detectors, will be billed at prevailing prices.
9. Prices quoted refer only to burners that use up to 3.5 gallons per hour. Prices for other burners are available upon request.
10. Suspended overhead units or units in crawl spaces are subject to a \$75 surcharge per unit.
11. This agreement contains the entire agreement of the parties hereto, and there are no promises, terms, conditions or obligations other than those printed herein.
12. If this agreement is cancelled by the customer before its expiration date, no refund will be made for any portion of the 12-month term of this plan.
13. Emergency service is defined as no heat or hot water during the heating season, serious oil leaks, customers with health-related problems, or other dangerous situations. All other calls are handled during normal business hours, Monday through Friday, 8 a.m. to 5 p.m. For non emergency calls after hours, there will be a charge at the prevailing rate.
14. Accounts on credit hold are no longer subject to coverage provided by this service plan.
15. **Customers are responsible for scheduling their annual cleanings.**

1. Silver Service Plan \$229.00 plus tax

2. Gold Service Plan \$299.00 plus tax

3. Oil fired water heater \$99.00

Name: _____

Street: _____

Town: _____

Phone: _____

Budget Plan Yes No

Date: _____ Signature: _____

Zip: _____